

Barns Medical Practice

Winter Newsletter 2022

Practice News

Dr Dawson joined the partnership in August and the team are delighted to have her on board.

The Practice welcomes some new faces to the team.

- ◆ Dr McKinnon GP ST3
- ◆ Dr Anwar GP ST3
- ◆ Dr Abdusallam GP ST1
- ◆ Dr Gallacher GP FY2
- ◆ Natalie Downs Trainee Receptionist

In addition, Dr Tan welcomed a baby girl to her family in August. Both are doing fabulously well.



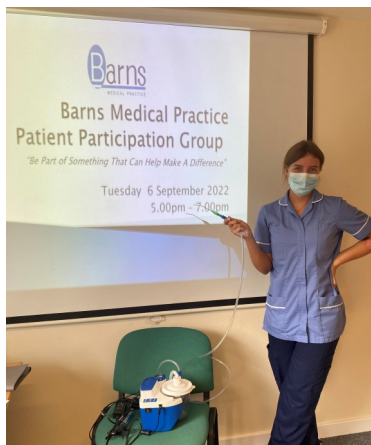
Cervical Screening

Public Health Scotland reports a decrease in the number of women attending for cervical screening (smear tests). If you are aged 25—64 and think you are overdue your smear please contact the surgery to arrange an appointment with one of our Practice Nurses.

Where screening results have shown changes that require further investigation, you may receive an invite up to 70 years of age.

Well Person Clinics

The practice is happy to see any patient who feels they would like a general check up and screening appointment. Please arrange a well person appointment with one of the Practice Nurses. This can include height, weight, bloods, cervical screening, healthy lifestyle advice etc. We continue to invite patients with long-term conditions for annual review in the month of their birth.



Microsuction/ Ear Wax Removal

The practice now offers microsuction, or ear sooking as Dr Hunter likes to call it. This procedure uses a vacuum to remove wax build up from the ear canal. Please contact the surgery for more information or to arrange an appointment.

Practice Nurse Emma gave the Patient Participation Group a demo at the recent meeting.

USEFUL TELEPHONE

NUMBERS:

For Out of Hours advice please contact NHS24 on

111

District Nursing Team

01292 513877

Podiatry Team

01292 614922

Health Visitor

01292 885529/ 885534

Midwife

01292 285893

Ante-natal First Appointment Booking

01563 825411

Ayr/Crosshouse

Hospital

Appointments Office

01563 827 070

Urgent Dental Advice

01292 616990

X-Ray Dept

01292 614519

Health and Care Experience Survey

You may have seen recent media reports of GP Surgery rankings. Barns Medical Practice is delighted to be ranked in the top 50 surgeries in Scotland and number 1 in Ayr. We thank all patients who took the time to complete the survey and strive to keep our reputation in the years to come. See below for a some of our results.

<u>Question</u>	<u>Barns Responses</u>	<u>Scottish Average Response</u>
How easy is it for you to contact your GP practice in the way that you want?	98% positive	75% positive
If you ask to make an appointment with a doctor 3 or more working days in advance, does your practice allow you to?	90% positive	48% positive
Overall, how would you rate the quality of information provided by the receptionist at your GP practice?	94% positive	67% positive
Experience of your GP Practice: I was listened to	96% positive	86% positive

Medication Reviews

Medication reviews are necessary for ensuring safe prescribing practices. The Clinicians will decide a suitable review interval for medications as they are added to repeat medication lists. You will be advised when a review is due. It is important these are booked as soon as possible to avoid gaps in your treatment.

Prescription Collection by Pharmacy

Our prescription line is open between 9.30am and 12pm Mon-Fri. An answering service is available out with these times: Tel: 01292 272140 Where possible, please order online at www.medicayr.co.uk

Most local pharmacies collect prescriptions daily from the surgery, however they need time to process and dispense these. Please allow at least 48 hours for them to have this ready for you.

TRAINING PRACTICE

The practice continues to participate in the training of medical students from the University of Glasgow and University of Dundee. The 4th and 5th year students attend in 4 week blocks and shadow the clinicians in the practice to advance their knowledge of working in a General Practice setting. As part of their training the students also conduct a supported clinic, whereby they lead the patient consultation, supported by one of the GP Partners, to enhance and hone their clinical evaluation and diagnostic skills.

The practice is ever grateful to the patients for their patience and support in the training of these future medical professionals.

In addition to medical training we have members of the admin team continuing their education with SVQ qualifications.

Winter Vaccination Programme

All winter flu vaccinations and covid boosters will be carried out in vaccination centres. All eligible patients will be invited by NHS Ayrshire & Arran to attend an appointment at one of these centres.